

Compliance Sheriff Accessibility Conformance Report

VPAT® Version 2.2508 – February 2019

Name of Product/Version: Compliance Sheriff by Cyxtera v5.2

Product Description:

Compliance Sheriff by Cyxtera helps in making all web content accessible by every person in every place, every time. Compliance Sheriff checks for different types of web content, such as dynamic content, Mobile web content, in any browser, on any device for compliance to assess whether content is accessible to the largest group of users. Compliance Sheriff helps organizations ensure that all web content meets accessibility standards and regulations.

Date:

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Contact information:

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Notes:

This VPAT is based on an accessibility review of the Compliance Sheriff by Cyxtera application. This review included key functionality associated with the screens that make up the application; Dashboard, Scans, Monitors, Checkpoints, Views, Summary, Notifications, Settings. Additionally, a representative sampling of the Compliance Sheriff by Cyxtera Online Help was also reviewed which focused on the content associated with the Dashboard Help sub-section.

Methods Used:

The accessibility audit on which this VPAT is based was performed using automated tools, keyboard-only interaction, manual code inspection, assistive technologies and publicly available browsers such as:

- Chrome v64 Browser
- Firefox v55 Browser
- Internet Explorer v11 Browser
- JAWS v17 Screen Reader
- NVDA v2017.4 Screen Reader
- Windows 8.1 Operating System
- Windows 10 Operating System

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A Yes Level AA Yes Level AAA No
Section 508 as published in 2017, at http://www.Section508.gov	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, at http://mandate376.standards.eu/standard	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.

- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and
- Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes: Applicable for Web and one sub-section of Online Help

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1 (Web) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 504.2 (Authoring Tool) 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Some image links within [PRODUCT] are not visible when using Windows High Contrast Mode and Internet Explorer or Firefox browsers. This does not occur when using other browsers such as Chrome or Edge along with High Contrast Mode. These image links are related to items such as “Add View”, “Edit”, “Delete”, “Run”, “Scheduled”, “More”, etc. on the Dashboard, Scans, Monitors and Checkpoint tabs. This issue will only effect users of Windows High Contrast Mode using Internet Explorer or Firefox

Criteria	Conformance Level	Remarks and Explanations
		<p>browsers.</p> <p>Electronic Docs:</p> <ul style="list-style-type: none"> • Our online help system is primarily all text based. There may be a few instances where there are links to external sites that may contained unsupported images.
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2 (Web) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 504.2 (Authoring Tool) 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supported</p> <p>Electronic Docs: Supported</p>	<p>Web:</p> <ul style="list-style-type: none"> • Prerecorded Audio-only and Video-only content is not used within [PRODUCT]. <p>Electronic Docs:</p> <ul style="list-style-type: none"> • Prerecorded Audio-only and Video-only content is not used within [PRODUCT] online help.

<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3 (Web) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supported</p> <p>Electronic Docs: Supported</p>	<p>Web:</p> <ul style="list-style-type: none"> • Prerecorded multimedia content is not used within [PRODUCT]. <p>Electronic Docs:</p> <ul style="list-style-type: none"> • Prerecorded multimedia content is not used within [PRODUCT] online help.
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4 (Web) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supported</p> <p>Electronic Docs: Supported</p>	<p>Web:</p> <ul style="list-style-type: none"> • Prerecorded multimedia content is not used within [PRODUCT]. <p>Electronic Docs:</p> <ul style="list-style-type: none"> • Prerecorded multimedia content is not used within [PRODUCT] online help.
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.7 (Web) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • [PRODUCT] conveys information and relationships of content available visually and programmatically. <p>Electronic Docs:</p> <ul style="list-style-type: none"> • [PRODUCT] online help does not provide a text label or title attribute for the search text field that appears just after the Search tab in the online help navigation pane. This may hinder some assistive technology users from discerning the purpose of the search field.
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.8 (Web) • 12.1.2 (Product Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • [PRODUCT] provides a meaningful sequence of content. <p>Electronic Docs:</p> <ul style="list-style-type: none"> • [PRODUCT] Online Help provides a meaningful

<ul style="list-style-type: none"> • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 504.2 (Authoring Tool) • 602.3 (Support Docs) 		sequence of content.
<p>1.3.3 Sensory Characteristics (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.9 (Web) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • [PRODUCT] does not rely on the use of shape, size or information about spatial location and orientation. <p>Electronic Docs:</p> <ul style="list-style-type: none"> • [PRODUCT] Online Help does not rely on the use of shape, size or information about spatial location and orientation.
<p>1.4.1 Use of Color (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.10 (Web) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • [PRODUCT] does not rely on color alone to convey information. <p>Electronic Docs:</p> <ul style="list-style-type: none"> • [PRODUCT] Online Help does not rely on color alone to convey information.
<p>1.4.2 Audio Control (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.11 (Web) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • [PRODUCT] does not use multimedia content. <p>Electronic Docs:</p> <ul style="list-style-type: none"> • [PRODUCT] Online Help does not use multimedia content.
<p>2.1.1 Keyboard (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.15 (Web) • 12.1.2 (Product Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Partially Supports</p>	<p>Web: On some of the tested pages, keyboard support is missing for interactive elements, such as tabs and form controls.</p>

<ul style="list-style-type: none"> 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		Electronic Docs: Keyboard support is missing for interactive elements, such as links in "Index" tab.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.16 (Web) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs: Supports	Web: When using Firefox, the Summary scan view in [PRODUCT] traps the keyboard focus when the "Top 10 Checkpoints" tab receives focus. This only occurs in the Firefox browser. Electronic Docs: [PRODUCT] Online Help supports no keyboard trap.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.17 (Web) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Does not Support Electronic Docs: Supports	Web: User's session expires automatically in [PRODUCT] and no means to extend the time limit is provided. Electronic Docs: [PRODUCT] Online Help supports timing adjustable.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.18 (Web) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports	Web: <ul style="list-style-type: none"> [PRODUCT] does not include moving, blinking or auto-updating content beyond the auto-update feature on the Scans and Monitors pages which is configurable via the User Preference settings on the Settings page. Electronic Docs: <ul style="list-style-type: none"> [PRODUCT] Online Help does not include moving, blinking or auto-updating content.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.19 (Web) 	Web: Supports Electronic Docs:	Web: <ul style="list-style-type: none"> [PRODUCT] does not contain flickering or flashing content below outside an allowable frequency

<ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	range. Electronic Docs: <ul style="list-style-type: none"> • [PRODUCT] Online Help does not contain flickering or flashing content.
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.20 (Web) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 504.2 (Authoring Tool) – Does not apply to non-web software • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports Electronic Docs: Does Not Support	Web: <ul style="list-style-type: none"> • [PRODUCT] provides bypass blocks via skip navigation links and header tags. Electronic Docs: <ul style="list-style-type: none"> • [PRODUCT] Online Help does not provide bypass blocks.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.21 (Web) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Does Not Support	Web: <ul style="list-style-type: none"> • [PRODUCT] provides descriptive titles for all pages. Electronic Docs: <ul style="list-style-type: none"> • [PRODUCT] Online Help does not provide descriptive titles for each page.
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.22 (Web) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs: Supports	Web: <ul style="list-style-type: none"> • [PRODUCT] contains a non-visible bookmark at the start of the main content for most screens that receives keyboard focus. This results in the visual indication of the current keyboard focus disappearing until the tab key is pressed to move to the next element. • [PRODUCT] Scans, Monitors and Checkpoints pages, has the focus order jump from top of the table header row to the pagination controls at bottom of table before returning to table data rows. This

		occurs only when the pagination controls are displayed. Electronic Docs: <ul style="list-style-type: none"> [PRODUCT] Online Help supports focus order
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.23 (Web) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports	Web: <ul style="list-style-type: none"> [PRODUCT] supports link purpose Electronic Docs: <ul style="list-style-type: none"> [PRODUCT] Online Help supports link purpose
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.27 (Web) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports	Web: <ul style="list-style-type: none"> [PRODUCT] supports language of page Electronic Docs: <ul style="list-style-type: none"> [PRODUCT] Online Help supports language of page
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.29 (Web) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports	Web: <ul style="list-style-type: none"> [PRODUCT] supports link on focus Electronic Docs: <ul style="list-style-type: none"> [PRODUCT] Online Help supports on focus
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.30 (Web) 	Web: Partially Supports Electronic Docs:	Web: <ul style="list-style-type: none"> In the [PRODUCT] search field, typing a search string results in content dynamically updating and focus being moved to table of results on the Scans,

<ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>Monitor and Checkpoints pages.</p> <ul style="list-style-type: none"> • In the [PRODUCT] Scan Group select control on the Scans tab and the Module select control on the Checkpoints tab, selecting an option in the list without expanding the control first results in the content dynamically updating keyboard focus being placed at the start of the page. <p>Electronic Docs:</p> <ul style="list-style-type: none"> • [PRODUCT] Online Help supports on input
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.33 (Web) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Error messages on data entry in [PRODUCT] are displayed via a modal dialog that highlights a single error message at a time. The user is required to clear the dialog after which focus is placed in the field that requires attention. A list of all existing input issues is not displayed. <p>Electronic Docs:</p> <ul style="list-style-type: none"> • [PRODUCT] Online Help supports error identification
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.34 (Web) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • When creating a new Scan, Scan Group, Monitor, Checkpoint, Checkpoint Group or View in [PRODUCT], certain fields are required but not visually or programmatically identified as required. If a required field is omitted a modal dialog is displayed to inform the user of what is required and on clearing the dialog focus is placed in the field that requires attention. <p>Electronic Docs:</p> <ul style="list-style-type: none"> • [PRODUCT] online help does not provide a text label or title attribute for the search text field that appears just after the Search tab in the online help navigation pane. This may hinder some assistive technology users from discerning the purpose of the search field.

<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.37 (Web) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • [PRODUCT] passes W3C HTML validator scan with no errors <p>Electronic Docs:</p> <ul style="list-style-type: none"> • [PRODUCT] Online Help passes W3C HTML validator scan with no errors
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.38 (Web) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Partially Supports</p>	<p>Web:</p> <p>Some instances of dynamically updating content are found, such as list of search suggestions that get updated when users type any search keyword, "Page size" drop-down, "First page", "previous page" etc., links such as "1", "2", Sorting functionality associated with table headers etc. on different pages of the application. Similarly, contents get dynamically updated below on clicking "Add view" link and assistive technologies are not notified programmatically about the update. An instance of focus moving incorrectly is found for the "New" button on the Checkpoints page. An instance of incorrect state information being notified to assistive technologies is found for links such as "User profile" and "Help". In a few instances role tab is not defined for tabs such as "Top 10 Checkpoints", "Top 10 Issues", etc. are found on some of the tested pages.</p> <p>Electronic Docs:</p> <p>An instances role tab is not defined for tabs such as "Contents", "Index", etc. is found. Few instances of dynamically updating content are found, such as "Introduction", "Defining and running scans" in the "Contents" tab and in the "Search" tab. Inappropriate titles "Tabs.htm", "Control.htm", etc. are provided for some of the iframes.</p>

Table 2: Success Criteria, Level AA

Notes: Applicable for Web and one sub-section of Online Help

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.5 (Web) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> [PRODUCT] does not include prerecorded multimedia content. <p>Electronic Docs:</p> <ul style="list-style-type: none"> [PRODUCT] Online Help does not include prerecorded multimedia content.
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.6 (Web) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> [PRODUCT] does not include prerecorded multimedia content. <p>Electronic Docs:</p> <ul style="list-style-type: none"> [PRODUCT] Online Help does not include prerecorded multimedia content.
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.12 (Web) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Partially Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> On the Scans and Scan Groups screen, when a scan or scan group has been run, a health value is provided with a background color. When the bolded font health values are near the middle of the 0-100% range, a yellow background is used which produces a contrast ratio of less than 4.5:1. <p>Electronic Docs:</p> <ul style="list-style-type: none"> In the [PRODUCT] Online Help, help section titles and expandable/collapsible tree nodes titles have contrast ratios that are below the 4.5:1 recommended contrast ratio. Help content itself is displayed with black text on a white background.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.13 (Web) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.14 (Web) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.24 (Web) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 504.2 (Authoring Tool) – Does not apply to non-web software • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.25 (Web) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p>	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Identical labels were found for form controls on Scans, Checkpoints, etc. pages.</p> <p>Electronic Docs: Blaa blaa blaa</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.26 (Web) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.28 (Web) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> [PRODUCT] does not include secondary language content. <p>Electronic Docs:</p> <ul style="list-style-type: none"> [PRODUCT] Online Help does not include secondary language content.
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.31 (Web) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) – Does not apply to non-web software 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: [PRODUCT] navigation is repeated throughout</p> <p>Electronic Docs: [PRODUCT] navigation is repeated throughout</p>
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.32 (Web) 12.1.2 (Product Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: [PRODUCT] components that have the same functionality are presented consistently</p> <p>Electronic Docs: [PRODUCTS] components presented consistently</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) – Does not apply to non-web software 602.3 (Support Docs) – Does not apply to non-web docs 		
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.35 (Web) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports	Web: <ul style="list-style-type: none"> [PRODUCT] provides error dialogs that outline what data is required when omitted. Electronic Docs: <ul style="list-style-type: none"> [PRODUCT] Online Help does not include forms.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.36 (Web) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports	Web: <ul style="list-style-type: none"> [PRODUCT] does not include legal, financial or data forms. Electronic Docs: <ul style="list-style-type: none"> [PRODUCT] Online Help does not include legal, financial or data forms.

Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

Revised Section 508 Report

Notes:



Chapter 3: Functional Performance Criteria (FPC)

Notes: Applicable

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Refer to WCAG 2.0 section for details
302.2 With Limited Vision	Supports	
302.3 Without Perception of Color	Partially Supports	Refer to WCAG 2.0 section for details
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Partially Supports	Refer to WCAG 2.0 section for details
302.8 With Limited Reach and Strength	Partially Supports	Refer to WCAG 2.0 section for details
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: Hardware

Notes: Not Applicable

Chapter 5: Software

Notes: Not Applicable

Chapter 6: Support Documentation and Services

Notes: Applicable, VPAT results based on a review of a single sub-section of the application online Help

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	Information about accessibility and compatibility features is not included in the Help section of the application.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Non-electronic support documentation is not available in alternate formats.

Criteria	Conformance Level	Remarks and Explanations
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	Information about accessibility and compatibility features is not included in the Help section of the application.
603.3 Accommodation of Communication Needs	Applicable – Not Tested	Not Tested

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